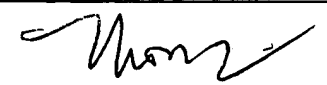
 <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT Form PTO-1449 (Modified) (Use several sheets if necessary)</p>		COMPLETE IF KNOWN	
		Application Number	09/400,708
		Filed	September 21, 1999
		First Named Inventor	Michael Gough
		Group Art Unit	2152 2140
		Examiner Name	Vu, Thong H.
Atty Dkt No.		59333.8018.US01	
Sheet 1 of 2		JAN 15 2003	

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Examiner Initials	Cite No.	U.S. Patent or Application		Name of Patentee or Inventor of Cited Document	Date of Publication or Filing Date of Cited Document	Pages, Columns, Lines, Where Relevant Figures Appear
		NUMBER	Kind Code (if known)			
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u		5,659,729		Jakob Nielsen	8/19/97	
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		Office	NUMBER	Kind Code (if known)				
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u			10-171727 (JP)			6/98		

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Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume issue number(s), publisher, city and/or country where published.	T
u		World Wide Web e-mail service provider Hotmail (hereinafter "Hotmail") available through the web site http://www.msn.com provided by the Microsoft Corporation, Exhibit A pages 1 through 3 enclosed herewith is a print out of displays of another feature of Hotmail called Mail Handling.	
u		Real Networks, Inc. (hereinafter "RealNetworks") a corporation with headquarters at 2601 Elliott Avenue, Suite 1000, Seattle, WA 98121, offers a line of products that include Real Player and Real Audio and the like. Versions of these products may be downloaded from the Internet at http://www.real.com .	

EXAMINER 	DATE CONSIDERED 9/16/03
*EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to application(s).	

JAN 13 2003

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

Form PTO-1449 (Modified)

Sheet 2 of 2 (Use several sheets if necessary)

COMPLETE IF KNOWN

Application Number 09/400,708

Filed September 21, 1999

First Named Inventor Michael Gough

Group Art Unit 2152 2152

Examiner Name Vu, Thong H.

Atty Dkt No. 59333.8018.US01

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JAN 15 2003

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Technology Center 2100

Examiner Initials	Cite No.	U.S. Patent or Application		Name of Patentee or Inventor of Cited Document	Date of Publication or Filing Date of Cited Document	Pages, Columns, Lines, Where Relevant Figures Appear
		NUMBER	Kind Code (if known)			
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Examiner Initial	Cite No.	Foreign Patent or Application			Name of Patentee or Applicant of Cited Document	Date of Publication or Filing Date of Cited Document	Pages, Columns, Lines, Where Relevant Figures Appear	T
		Office	NUMBER	Kind Code (if known)				
u			EP 0 340 039	B1		10/96		
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Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume issue number(s), publisher, city and/or country where published.	T
u		The Internet article, "Death to Spam, A Guide to Dealing with Unwanted E-Mail" (herein after "Death to Spam") obtained from the World Wide Web Address http://www.mindworkshop.com/alchemy/nospam.html on 9/21/99.	
u		The Internet article, "What can you do about bad email?" (herein after "Bad Email") obtained from the World Wide Web address http://www.oitc.com/Disney/WhatToDo.html , on 9/21/99.	

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**INFORMATION DISCLOSURE
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(Use several sheets if necessary)



COMPLETE IF KNOWN

Application Number	09/400,708
Filed	September 21, 1999
First Named Inventor	Michael Gough
Group Art Unit	2152 2142
Examiner Name	Vu, Thong H.
Atty Dkt No.	59333.8018.US01

Sheet 1 of 2

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Examiner Initials	Cite No.	U.S. Patent or Application		Name of Patentee or Inventor of Cited Document	Date of Publication or Filing Date of Cited Document	Pages, Columns, Lines, Where Relevant Figures Appear
		NUMBER	Kind Code (if known)			
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		Office	NUMBER	Kind Code (if known)				
Th		PCT	WO 98/58321			12/98		
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Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume issue number(s), publisher, city and/or country where published.	T

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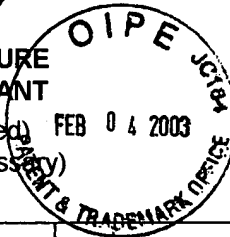
Examiner Initials	Cite No.	U.S. Patent or Application	Name of Patentee or Inventor of Cited Document	Date of Publication or Filing Date of Cited Document	Pages, Columns, Lines, Where Relevant Figures Appear
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				DATE CONSIDERED	

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Form PTO-1449 (Modified)
(Use several sheets if necessary)

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Filed	September 21, 1999
First Named Inventor	Michael Gough
Group Art Unit	2152 2142
Examiner Name	Vu, Thong H.
Atty Dkt No.	59333.8018.US01

Sheet 2 of 2

	NUMBER	Kind Code (if known)			
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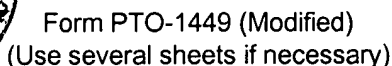
Examiner Initial	Cite No.	Foreign Patent or Application			Name of Patentee or Applicant of Cited Document	Date of Publication or Filing Date of Cited Document	Pages, Columns, Lines, Where Relevant Figures Appear	T
		Office	NUMBER	Kind Code (if known)				
<i>Th</i>		EPO	0 631 419	B1		<i>3/96</i>		

OTHER PRIOR ART-NON PATENT LITERATURE DOCUMENTS

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EXAMINER <i>Thong</i>	DATE CONSIDERED <i>9/16/03</i>
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**COMPLETE IF KNOWN**

Application Number	054,400,708
Filed	September 21, 1999
First Named Inventor	Michael Gough
Group Art Unit	2142
Examiner Name	Thong H. Vu
Attv Dkt No.	59333.8018.US01

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u	B	The Internet article, "The Anti-Spam HOWTO" obtained from the World Wide Web address http://www.zikzak.zikzak.net/~acb/features/anit-spam-howto.html on September 21, 1999.	
u	C	The Internet article, "no Junk E-Mail Database" (herein-after "No Junk E-Mail") obtained from the World Wide Web address http://www.glr.com/nojunk.html on 9/21/99.	
u	D	The copies of pages obtained on September 21, 1999 from the website entitled "Do-Not-Spam.com" located at the World Wide Web address http://www.do-not-spam.com/	

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